



Iowa Department of Human Services

Child Development Home Complaint

Name of Provider Tricia Thomann	County Des Moines	
Care Address 538 Broadway St	City West Burlington	Zip Code 52655
Mailing Address 538 Broadway St	City West Burlington	Zip Code 52655
Phone (319) 208-9933	Email tevtisa@yahoo.com	

Date of Complaint: January 6, 2015

Date of Visit: January 9, 2015

- ☐ Scheduled ☒ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☒ Category A
☐ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
-

Summary of Complaint:

The provider submitted billing to the department and it was observed that:

On 12/8/14 you had cared for 7 children from 4:00pm-8:30pm.

On 12/9/14 you had cared for 7-8 children from 3:30pm-8:30pm.

On 12/10/14 you had cared for 7 children from 3:30pm-8:30pm.

On 12/11/14 you had cared for 7-8 children from 3:30pm-8:30pm.

On 12/12/14 you had cared for 7-8 children from 3:30pm-8:30pm.

On 12/15/14 you had cared for 7 children from 4:00pm-8:30pm.

On 12/16/14 you had cared for 7-8 children from 3:30pm-8:30pm

Rule Basis and Findings of Complaints:

110.4 No more children are in care than the rules for the specific category will allow.

110.8(1) SPECIFIC REQUIREMENTS FOR CHILD DEVELOPMENT HOME CATEGORY "A"

110.8(1)a Not more than two additional school-age children for less than two hours at any one time.

1/9/15 This worker went to the provider's daycare home and confronted them on the allegations before the department. There were 7 preschool-aged children present making the provider one over her capacity for this age group given her Category A level of registration. The provider thought a preschooler was considered a school-aged child. This worker explained the department's definition of what a school-aged child was considered to be. This worker returned to the home 1 ½ hours later and the provider was in compliance with the number of children she was allowed to have at any given time (7 children with one being a school-aged child who would be leaving in 1 hour). The provider stated she would need to look at her billing prior to giving a response to this worker concerning the allegations. The provider believes she may have made a billing mistake and placed children there later than what they actually were. Prior to this worker leaving the first visit to the home another family attempted to drop off their toddler to the home early and the provider stated they would have to come back later. This worker discussed with the provider about parent adherence to their stated or written schedules they give her for childcare and how she may want to have the parents give her their work schedules in advance to help her with scheduling.

The department did not conduct a compliance check during today's visit to the home as one was completed on 12/18/14.

1/16/15 This worker called Tricia about the allegations and pointed out the children that were placing her over capacity for the days in question. Tricia stated she was able to go back over her billing and see this and stated she has taken steps to rectify the problem immediately.

Complaint: There is a preponderance of evidence based on the providers submitted billing and the provider's own admission that the allegations in front of the department are true.

Resolution and Action Required:

This worker had Tricia sign a safety plan with the department of human services that states:

"Tricia will insure that she operates her daycare business within her legally authorized number of children that she is allowed to care for at any given time based on her specific category of registered child development home. This shall take effect immediately and will last as long as she provides childcare services."

The department will conduct random follow up visits to the home in order to insure that this safety plan is adhered to.

Consultant's Signature	Date
Supervisor's Signature MACHELLE PEZLEY	Date 01/20/15